

Email - support@axxya.com

Help - Center -- https://nutritionistpro.freshdesk.com/support/home/ For faster service please either update your current ticket or submit a new one. You can do that 2 ways -- through the webpage above or by emailing us.

## Changing Port and Server name utility for network ----

- Our default Port is 2638 and default server name is Nutrition.
- Sometimes if you are having trouble connecting on the default port or server name you can easily change that using the steps below
  - o One the server it is called and is located under install path in support folder
  - In client it is called and is located under install path in support folder
  - You will need to run **both sides** to make the connection work.

## Server side --- change server name and port #

- The utility to change port and server can be found under this path
  - Axxya Systems/Nutritionist Pro Network/Support Files.
- Run the utility on the server side it will show you the current server name and port # you can click on edit and save each piece separately for server name and port
  - Off course the port you are picking should be an open port with bi-directional traffic.
  - Any port # can be used it does not have to be the ones we use by default (2638) or our alternate (49152)
- 2 servers of the same name should not be on the network so use this tool to change the server name so this conflict does not exist

4003	/a Systems	> Nutritionist Pro Network > Supp	ort Files 🗸 진	Search
•	Name	^	Date modified	
	🗟 msvb	/m50.dll	3/31/2003 6:00 4	AM A
	🖏 Nutrit	ionist Pro Network ServerPort Chang	e 1/6/2017 4:07 PI	M
	🖏 Regist	ryCreator	1/9/2017 12:28 F	M N
	👁 seplic	ensesonly	1/2/2017 11:25	AM A
		Dutritionist Pro Network Server/ Nutritionist Pro Server/	/Port Change ×	
		Select Server/Port	Port Number	
		Port Number 2638		
		Edit	Change Port Number.	

## <u>Client side – change server name and tcp/ip</u>

- Now that you have changed the server name on the server you must add it here make sure it's the same one the server has in the step above
- You don't need to set the port # on the client it will look for the server name
- You can put the TCP/IP but if you do it must be host=ipaddressnospaces
- The path to find the utility is Axxya Systems/Nutritionist Pro Network/Support Files.

Figure 2 Server name change on Client machine

5, Nutritionist P	ro Network Server Name Change >	<			
Nutritionist Pro Client Utility					
Server Name	Nutrition				
TCP/IP(Optional)					
(Input Format "host=IP address" Ex. host=193.168.0.1					
	Edit Change Server Name	e			

Now your client and server should communicate and connect and the app should open. If you have further issues please contact us using the options above.