

Email – support@axxya.com Help - Center -- www.nutritionistpro.com/help-center/ For faster service please either update your current ticket or submit a new one. You can do that 2 ways -- through the webpage above or by emailing us.

# Error - Automation error for Food labeling module for Nutritionist Pro

- When a Food Label is extracted to be saved, the user may see this automation error.
- To correct this, a .dll file needs to be registered. Steps are shown below for 32 bit and 64 bit machines.

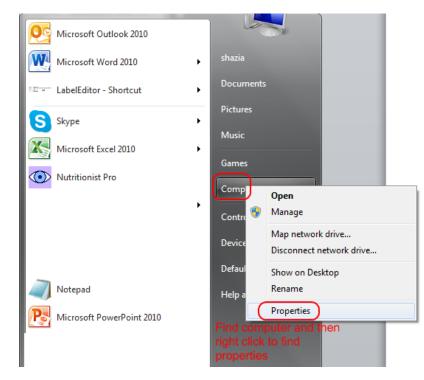
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	see	this error	r when the user hi	ts this extr	act save	button	
New Food Label							
Nutrition	Amount/Serving	% Daily Value*	Amount/Serving	% Daily Value*	* Percent Dally V calofie dilet. Yo	/alues are based or ur dally values may	a 2,000 be hibher or
	Total Fat 6g	9%	Total Carbohydrate <1g	0%	lower de pendin	g on your calorie n Calories: 2,000	eds: 2,500
Facts	Saturated Fat 3.5g	18%	Dietary Fiber 0g	0%	Total Fat	Less than 65g	2,500 80g
Serving Size 1 ounce (28.35g)	Trans Fat		Sugars 0g		Satura ted Fat Cholestero I	Less than 20g Less than 300mg	25g 300mg
Calories 90	Cholesterol 20mg	7%	Protein 6g		Sodium	Less than 2,400r	ng 2,400mg
Calories from Fat60	Sodium 180mg	8%			Total Carbohydr Dietary Fiber	ate 300 g 25 g	375 g 30g
			0.1.1.00000		,		
	Vitamin A 40% • Vita	min C 370%	Calcium220%	Iron 1230%			
			Calcium220%	Iron 1230%			
	Vitamin A 40% • Vita		Caloium220%	Iron 1230%			X
			Calolum220%	Iron 1230%			×
		nist Pro	<ul> <li>Caloium 220%</li> <li>r was encountered while</li> </ul>		o save New F		×
		nist Pro An error	r was encountered while		o save New F		×
		nist Pro An error Automa	r was encountered while stion error	attempting to	o save New F		x
		nist Pro An error Automa	r was encountered while	attempting to	o save New F		x
		nist Pro An error Automa	r was encountered while stion error	attempting to	o save New F		X
		nist Pro An error Automa	r was encountered while stion error	attempting to	o save New F		×

### Figure 1-- Error message seen in application NPRO

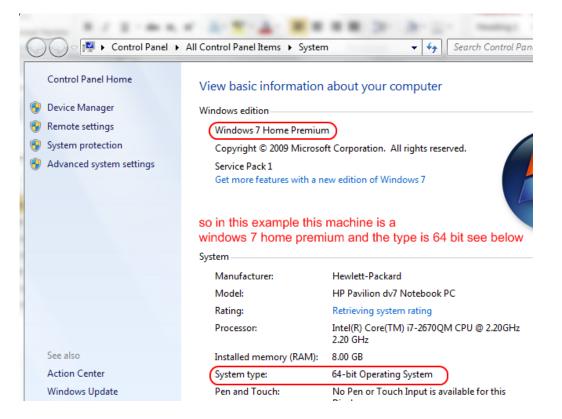
# What type of machine do you have a 32 or a 64 bit machine.

- > The steps to fix this issue are slightly different for both.
- If you are not sure which one you have go to Start Button/computer and then RIGHT CLICK and select Properties see image below.
- > If you already know what type of machine you have (32 or 64 bit) you can skip this step

## Figure 2 how to check the type of bit and os on machines



### Figure 3 in this ex this is a win 7 machine that is 64 bit



# Now that you know what type of machine you have follow the steps that are right for your machine ---32 or a 64 bit as appropriate

How to register msvbvm50.dll for Vista or windows 7 and 8 Operating System.

- 1. Close Nutritionist Pro program
- Click on Start/Computer/Local Disk/Program Files/Axxya Systems/Nutritionist Pro/Technical Files see image below figure #4
- 3. Right click on "msvbvm50.dll" file and select COPY
- 4. Go to your windows explorer and find a folder appropriate for your machine
  - a. If you have a <u>64 bit machine</u> look for a folder called syswow64 see <u>the path is</u> <u>shown in figure 5 below</u>
    - a. <u>Right click in the white space and paste the msvbvm50.dll here in the</u> <u>white space</u>
  - b. If you have a <u>32 bit machine</u> look for a folder called system32 <u>the path is shown</u> in figure 6 below
    - a. <u>Right click in the white space and paste the msvbvm50.dll here in the</u> <u>white space</u>
- 5. Close window explorer window after you are done pasting
- 6. Click on the Start menu and type cmd as shown in figure 7 below
- 7. When command prompt opens up type in a command based on your machine type
  - a. If you have a 64 bit machine then follow these steps
    - a. cd c:\windows\syswow64
      - i. See image figure 8 below

cd c:\windows\syswow64\_

iii. Hit enter

ii.

- iv. Then enter this 2<sup>nd</sup> command on the same screen
  - 1. regsvr32 msvbvm50.dll

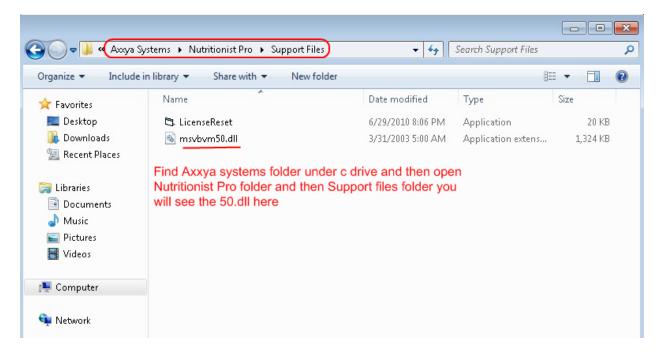
## a. See image figure 9 below

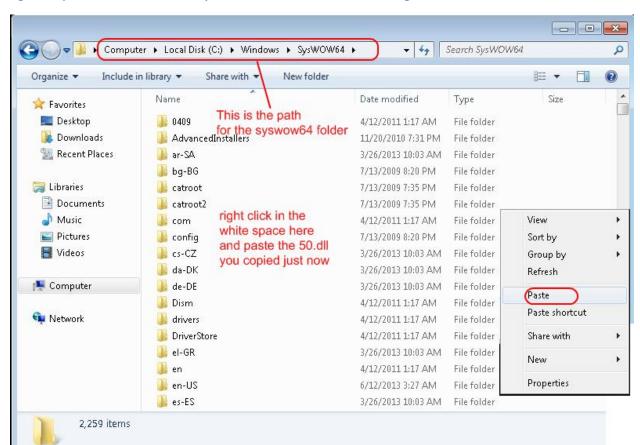
# regsvr32 msvbvm50.dll

- vi. press "ENTER" on the keyboard
- vii. you will see a dll registered successfully pop up as shown in figure 9 below
- b. If you have **<u>a 32 bit machine</u>** then follow these steps

- a. regsvr32 msvbvm50.dll
  - i. See image figure 10 below for a 32 bit machine
  - ii. regsvr32 msvbvm50.dll
  - iii. Hit enter
  - iv. you will see a dll registered successfully pop up as shown in figure 10 below
- 8. Close out of command prompt
- 9. Open Nutritionist Pro program. Go to the food label section and try to save the label in another image again the error should be gone.

Figure 4 -- location of msvbvm50.dll file





## Figure 5 -- paste the 50.dll here in the syswow64 folder FOR 64 bit machine image

Compu	iter → Local Disk (C:) →	Windows ► System32 ►		<b>▼</b> \$ <del>1</del>	Search System32	_	-	_
Organize 🔻 🛛 Include	in library 🔻 🛛 Share v	vith 🕶 Burn New f	older			•		(
🔆 Favorites	Name		Date modified	Туре	Size			
📃 Desktop	0409		7/14/2009 10:26 AM	File folder				
[ Downloads	🐌 AdvancedInstal	llers	5/13/2013 8:57 PM	File folder				
📃 Recent Places	🔒 appmgmt	This is the path	6/18/2013 10:44 PM	File folder	View	•		
	鷆 ar-SA	for the 32 bit	7/14/2009 8:07 AM	File folder	Sort by	•		
词 Libraries	퉬 bg-BG	machine	7/14/2009 8:07 AM	File folder	Group by	•		
Documents	퉬 Boot		5/13/2013 8:56 PM	File folder	Refresh			
👌 Music	🔰 catroot	Right click	7/11/2013 3:04 AM	File folder	<b>(</b> )			
📔 Pictures	퉬 catroot2	in the space here	8/3/2013 1:29 AM	File folder	Paste			
🛃 Videos	퉬 CodeIntegrity	and paste the 50.dll	5/2/2013 4:41 PM	File folder	Paste shortcut			
	鷆 com	you just copied	7/14/2009 10:26 AM	File folder	Share with	•		
🖳 Computer	퉬 config		8/6/2013 12:45 AM	File folder	New			
🕌 Local Disk (C:)	📕 us-CZ		5/21/2013 8:50 PM	File folder	INEW			
👝 Local Disk (D:)	퉳 da-DK		5/21/2013 8:50 PM	File folder	Properties			
	de-DE		5/21/2013 8:50 PM	File folder				

# Figure 6 -- paste the 50.dll here in the system32 folder FOR 32 BIT machine image

# Figure 7 how to open CMD

Programs (2	L)						
Files (3	Open Run as administrator Pin to Taskbar Pin to Start Menu Restore previous versions Send to	ewv)					
open this	Copy Paste Delete	-					
cmd as shown	Open file location						
Properties  Click start button and type here cmd  See more results							
cmd		Log off 🕨					

## Figure 8 type this command here as shown for 64 bit machine

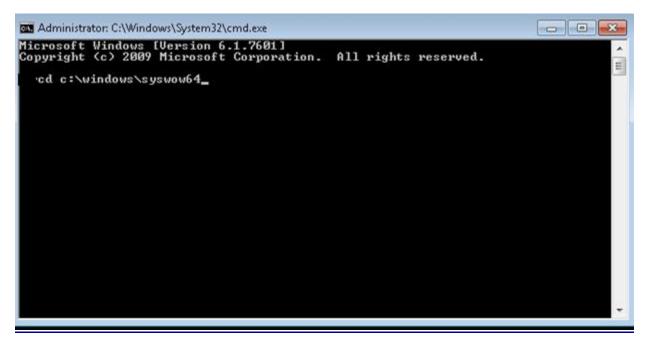
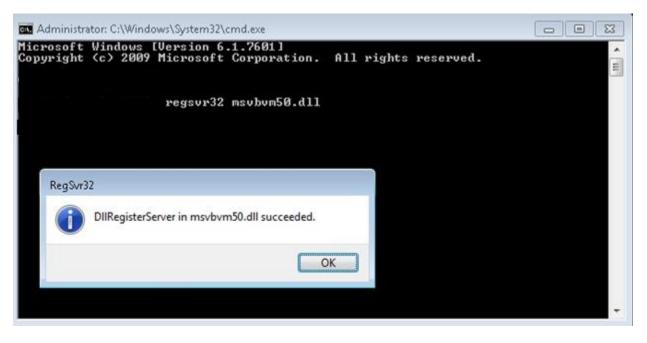


Figure 9 -- type in the command for the dll as shown for 64 bit machine



## Figure 10 -- cmd prompt for 32 bit machine

